



How to use BikeAway

Download & Sign Up

1. Go to the App Store or Google Play, search for 'BikeAway.be'
2. Sign up using your email address
3. A verification mail is sent to your inbox. Verify your email address by clicking the link
4. Click 'refresh' to continue

Reserve your BikeAway bike

1. Pick a parking spot on the map
2. Tap 'Reserve a BikeAway Bike'
3. Go to your selected parking spot within 20 minutes

Start your BikeAway ride

1. Open the app, choose a bike and click 'Select a bike'
2. Enter a 4-digit Bike ID, located on the back of the BikeAway bike
3. Tap 'Unlock & Start Ride'
4. Lock opens automatically

Pause your BikeAway ride

1. Outside a parking zone, you can pause a ride and lock the Bike Away bike
2. To lock the bike, click 'Lock & Pause Ride'
3. Push down the black button on the lock
4. Unlock the bike when you are ready to continue your ride

End your BikeAway ride

1. Go to your parking zone indicated on the map
2. To lock the Bike Away bike, click 'Lock & End Ride'
3. Push down the black button on the lock
4. Verify the ride was ended correctly and tap 'Continue'

